EXHIBIT 49

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BLENDTEC744397

Tech: Thank you for calling Blendtec, my name is Shari, how may I assist you?

Customer: Hi, I have a stupid question for you.

Tech: Okay.

And you can roll your eyes. I bought a set of these two Blendtecs at Customer:

> Costco, and I understand that there's a rebate, but gosh, I love this product and I don't know, here's the part that's stupid. I don't know if I want to return it if the recall risk of having a fire or whatever is really low. I'd

rather keep my product.

Tech: Hold on, I think you got the wrong company 'cause Blendtec doesn't have

any recalls. Are you trying to get BlendJet?

Customer: Oh, maybe it is BlendJet.

Tech: Yes.

Oh, okay. So, I have the wrong people? Customer:

Tech: Yes.

Customer: Okay.

Do you want their number? Tech:

Customer: Actually, I'll look it up. I took this out of my directory. I must have

> called this number before and went oh, it's the wrong number, well, I'll save it. Okay, well, no, I'll look for the other thing. Thank you very

much.

Tech: You're very welcome.

Customer: [UNINTELLIGIBLE] think I'm crazy.

Tech: Have a good one.

Customer: Okay, bye-bye.

Bye-bye. Tech: